**Business/Function**: Fleet -SIEHS\_

|  |  |  |  |
| --- | --- | --- | --- |
| **Internal Issues** | **Descriptions** | **External Issues** | **Descriptions** |
| Improper Handing/Taking | EVOs doesn’t take charge of vehicle properly in Evening & Night Shifts | Unavailability of Spare Parts | Due to import restrictions, un availability of spare parts of new model Ambulances. |
| Biomedical Equipment Breakdown | Vehicle become OFF ROAD due to failure of any Biomedical equipment. | Substandard services | Breakdown will increase and reliability will go down and direct hit the operational KPIs |
| Internet not working | Gap in communication with external and internal parties | Late delivery of items | Increased breakdown time of equipment if vendor failed to supply the part on time. |

Reviewed Date: 01-December, 2024

Issue no: 04